

## **TERMS AND CONDITIONS**

### **IDENTIFICATION AND DEFINITIONS**

The present general contracting conditions apply to all commercial transactions carried out through the website [www.fusion19.com](http://www.fusion19.com), a domain owned by Gestión y AVIJO SL, with CIF B07611379 and address at Avda S'Albufera 23 Platja de Muro 07458, hereinafter referred to as THE OWNER.

The present general conditions (hereinafter the "Contract") regulate the contract established between THE OWNER and the person or entity that places an order through the website [www.fusion19.com](http://www.fusion19.com) (hereinafter the "client"), in the terms established in this Contract.

The client expressly, fully and unreservedly accepts each and every one of the clauses of this contract.

The client understands that the information contained on the website, such as the general terms and conditions of contracting and completion of the contract, are sufficient and satisfactory for the exclusion of error in the formation of consent.

The client accepts the use of their data collected in our system through the registration form to ensure the correct processing of orders placed (address, telephone, email, etc.)

### **ACTIVITY**

[fusion19.com](http://fusion19.com), is engaged in the catering and remote sale of vouchers or food products.

### **CONTENT AND INFORMATION PROVIDED ON THE WEBSITE**

[fusion19.com](http://fusion19.com) reserves the right to modify the commercial offer presented on its website (modifications on its products, prices, promotions and other commercial and service conditions).

The price of our products is the price indicated on our website at all times. If an error is detected in the introduction of the price, at all times beyond the control of [zaranda.es](http://zaranda.es), we will automatically proceed to correct it. In case of cancellation, the client will be refunded any amount that had been paid. Without the express agreement of the client to the correct conditions, we will not proceed to send the voucher.

The products or vouchers offered for sale are presented as accurately as possible.

### **SALES SYSTEM**

To make a purchase, the client must simply select one of our tasting menus, then click on the desired product, and once inside the product, a bar will appear at the bottom where you can choose the desired complements to add to the voucher, the amount to add to the cart and proceed to payment, each voucher or product includes VAT.

## **METHOD OF PAYMENT**

The client can pay securely by credit card on the payment method page,

The payment through fusion19.com, is totally secure through SSL encryption. For payment by credit card, the client is redirected to the payment system, where he can enter his credit card details in a totally secure environment.

fusion19.com reserves the right to refuse to ship an order from a client who has not paid in full or in part for a previous order or with whom there is an active payment dispute, as well as any order for which there is evidence of payment fraud or where payment has not been made.

All our orders are subject to the obligation to pay.

## **FUSION19.COM'S RETURN OR CANCELLATION POLICY**

Once the order has been placed, and as it is a monetary value, no refunds can be made by fusion19.com, and the economic value of the voucher will be maintained in an unlimited manner. We reserve the right to cancel an order in case of harassment by the client either by telephone, email or by insults in the posts of other websites or on the platforms used by fusion19.com.